

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29th day of August 2019
C.G.No:94/2019-20/Tirupati Circle**

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

N.Lokanadham,
Kollagunta,
Karvetinagaram (M),
Chittoor-Dist

Complainant

AND

1. Assistant Executive Engineer/O/Karvetinagaram
2. Deputy Executive Engineer/O/ Karvetinagaram
3. Executive Engineer/O/Puttur
4. Superintending Engineer/O/Tirupati

Respondents

ORDER

1. Complainant presented a complaint stating that 25 KVA DTR of Kollagunta (V) was stolen on 04.11.2018 by the thieves. A complaint has also been lodged with the station house officer, Karvetinagaram. But the respondents have not yet provided a new transformer in place of stolen one. Hence requested to arrange to provide a new transformer.
2. Respondent No.1 in his written submission has explained that a new transformer of 25 KVA was erected on 18.06.2019 in place of theft DTR and resolved the grievance of the complainant. Hence requested to dispose the case.
3. When the complainant was contacted over phone by the Secretary/Forum at 11.25. A.M on 20.08.2019 the complainant has expressed his satisfaction in resolving his problem.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

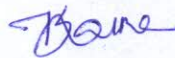
DESPATCHED
DATE 30/8

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 29th August 2019.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.